

Job Profile: Technical Support Engineer – SKF Bearings

Location: Vapi

A **Technical Support Engineer** provides expert guidance on bearing selection, installation, maintenance, and troubleshooting. This role involves working closely with customers, sales teams, and engineering departments to ensure optimal product performance and customer satisfaction.

Key Responsibilities

- Provide technical assistance to customers regarding SKF bearings and related products.
- Assist in bearing selection, lubrication, and maintenance recommendations.
- Diagnose and resolve product performance issues in industrial applications.
- Conduct on-site inspections and failure analysis.
- Deliver technical training sessions and product presentations.
- Work closely with sales teams to offer customized solutions.
- Maintain technical documentation and reports on product performance.
- Stay updated on industry trends, SKF product developments, and emerging technologies.

Required Skills & Qualifications

- **Education:** Bachelor's degree in Mechanical Engineering or a related field.
- **Technical Expertise:** Knowledge of bearings, lubrication, and rotating equipment.
- **Problem-Solving:** Strong analytical and troubleshooting skills.
- **Communication Skills:** Ability to explain technical concepts clearly to customers.
- **Software Knowledge:** SKF bearing selection tools, Microsoft etc.
- **Customer Service:** Experience in handling technical queries and providing solutions.

Authorised Industrial Distributor



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